



Quality and Qualifications Ireland (QQI) was established in November 2012 by the Qualifications and Quality Assurance (Education and Training) Act 2012 (the 2012 Act). The 2012 Act sets out (in Part 6) legal requirements for QQI and providers of education and training (providers) regarding the Protection of Enrolled Learners (PEL).

The legal requirement ensures that learners enrolled on a programme, of longer than *three months duration* and where fees have been paid, are not disadvantaged in the event of the programme ceasing prior to completion.

## **Protection for Enrolled Learners**

Whilst FPT is not subject to provisions for learner protection under the 2012 Act, should any of our programmes terminate unexpectedly, the following provisions apply:

1. **No learner (or their employer) will be charged for the programme.** It is FPT's practice that fees are only charged on completion of delivery of the programme. Invoices for payment are issued on the last day (or later) of each programme. Invoices are sent directly to the learner's employer. Payment terms are 30 days. Enrolled learners who are not in employment are not charged any fee.
2. **Reasonable accommodation.** FPT will make every effort to re-schedule the training at a time which best suits the majority of the learners (subject to the availability of centre resources). If a given learner(s) cannot attend the re-scheduled event, they will be kept advised of future events which may be more suitable from a timing perspective. Where re-scheduling with FPT is not feasible, we will seek to provide guidance to learners about the availability of equivalent courses from alternate providers. However given the very specific nature of First Polymer Training's QQI accredited programmes, no viable alternatives may exist.